

UNV Online Volunteering offer for Digital Solutions

(This document is a collection of example tasks, profiles, and past collaborations to be used to tailor UNV OV offers for digital solutions)

UNV Online Volunteering

The Online Volunteering solution of the United Nations Volunteers (UNV) programme provides you with flexible and speedy Online Volunteer capacity from around the world to support your digital efforts or transformation. Requesting and engaging with Online Volunteers is facilitated through the AI-powered and cloud-based [Unified Volunteering Platform \(UVP\)](#).

Why engage Online Volunteers?

Easy, fast, and free

Online Volunteering is free of charge and provides a fast, flexible, and straightforward process, allowing you to engage extra short-term capacity to support your teams' efforts within hours.

High-quality support from around the world

We offer a diverse pool of motivated Online Volunteers with various backgrounds and skills to support you with all kinds of tasks, from data analysis and mapping to web development, training on digital tools, and more.

How can Online Volunteers support you?

Online Volunteers can support your delivery in areas including:

Digital:

- Search Engine Optimization (SEO)
- Social media and digital marketing
- Digital transformation
- Digital event facilitation

Data:

- Data collection and mining



- Data visualization and mapping
- Data analysis/analytics

Technology:

- Web (application) development
- Software testing

Benefit from diverse skills and backgrounds

Sample areas of expertise of our Online Volunteers are:

- Communications
- Information Technology
- Business management
- Development programmes
- Natural and life sciences
- Translation and interpretation

Who can benefit from Online Volunteer support?

UN system

UN agencies, funds and programmes, peacekeeping, and political missions

UN Member States

Government and public institutions

Non-governmental organizations and civil society

Non-governmental and other organizations which are either

- registered on UVP,
- accredited with ECOSOC, or
- working with a UN country team as implementing partner

Read more: <https://explore.unv.org/ov-eligibility>

Examples of Online Volunteer delivery

Fiji: Tackling COVID-19 in Small Island Developing States (data collection/analysis)

In the Pacific, Online Volunteers supported the UNDP Accelerator Lab Pacific in Fiji during the COVID-19 pandemic. They conducted research on the COVID-19 response in Small Island Developing States (SIDS) in the Pacific region, developed materials to share best practices for dealing with the pandemic, and designed digital transformation maps to capture and understand its impact. Their contributions and inputs were used in several UNDP SIDS-focused platforms, which helped better anticipate future opportunities and threats. Read more [here](#).

Bolivia: Documenting the human rights situation (data collection)

In Bolivia, the Office of the High Commissioner on Human Rights (OHCHR) engaged Online Volunteers to document the human rights situation and flag possible human rights violations during the national elections. The Online Volunteers gathered localized information (from the press, television, social networks, community radios). They developed a database of allegations of violations and a mapping of governmental counterparts and civil society organizations. Read more [here](#).

Further information:

General information on OV:

- [Organizations eligible for Online Volunteers](#)
- [Online Volunteer assignment criteria](#)

Step-by-step guidance:

- [Register UN Host Entity account](#)
- [Register non-UN Host Entity account](#)
- [Create a new online Description of Assignment](#)
- [Review applications and select candidates](#)
- [Provide feedback to your Online Volunteers](#)

Who to contact for more information?

Please reach out to Ms./Mr. [name OV focal point] (name.surname@unv.org) or submit your inquiries to support@unv.org.

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